

Comparisons of Job Characteristics

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)

Associated Occupation: Food Service Managers (11-9051)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 90

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)

Associated Occupation: Food Service Managers (11-9051)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Customer and Personal Service	11.3	15.2	13.0	<	Expanded education and/or training may be required
Administration and Management	8.4	14.0	13.4	0	Current knowledge level may be sufficient
Education and Training	9.2	13.8	9.9	<<	Extensive education and/or training may be required
Personnel and Human Resources	5.6	12.3	8.3	<<	Extensive education and/or training may be required
Production and Processing	6.0	12.2	8.2	<<	Extensive education and/or training may be required
Sales and Marketing	5.2	11.6	7.2	<<	Extensive education and/or training may be required
Food Production	2.1	11.0	12.8	>	Current knowledge level is likely sufficient
Economics and Accounting	4.4	6.7	6.9	0	Current knowledge level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 90

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)

Associated Occupation: Food Service Managers (11-9051)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Service Orientation	7.9	12.7	11.6	0	Current skill level may be sufficient
Coordination	9.1	12.6	12.8	0	Current skill level may be sufficient

Management of Personnel Resources	6.9	12.2	11.2	0	Current skill level may be sufficient
Social Perceptiveness	9.1	12.2	11.1	0	Current skill level may be sufficient
Monitoring	9.9	11.9	11.8	0	Current skill level may be sufficient
Time Management	8.9	11.9	10.7	<	A higher skill level may be required
Negotiation	6.8	10.3	9.0	<	A higher skill level may be required
Operations Analysis	5.0	9.7	3.9	<<	Extensive development of skills in this area may be required
Management of Financial Resources	3.3	8.7	7.1	<	A higher skill level may be required
Management of Material Resources	3.7	8.7	7.1	<	A higher skill level may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 93

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)
Associated Occupation: Food Service Managers (11-9051)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Oral Comprehension	12.5	14.0	13.3	0	Current ability level may be sufficient
Oral Expression	12.4	14.0	13.7	0	Current ability level may be sufficient
Problem Sensitivity	11.1	12.7	11.8	0	Current ability level may be sufficient
Written Comprehension	11.0	11.9	10.8	<	Some improvement in abilities may be required
Written Expression	9.8	11.6	8.1	<<	Extensive improvement in abilities may be required
Deductive Reasoning	10.6	11.2	11.1	0	Current ability level may be sufficient
Inductive Reasoning	10.2	10.6	8.9	<	Some improvement in abilities may be required
Information Ordering	9.9	10.6	10.2	0	Current ability level may be sufficient
Time Sharing	6.6	8.2	8.9	0	Current ability level may be sufficient
Number Facility	6.3	8.1	8.3	0	Current ability level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 89

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)
Associated Occupation: Food Service Managers (11-9051)

Work Activities	Exclusivity of Activity
Assign work to staff or employees	30
Coordinate banquets, meetings or related events	85

Direct and coordinate food or beverage preparation	82
Hire, discharge, transfer, or promote workers	47
Investigate customer complaints	67
Manage finances for institutional food service	99
Plan menus	77
Provide customer service	14
Purchase food or beverages	82
Resolve customer or public complaints	54
Schedule employee work hours	60

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 88

Focus Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)
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Tools and Technologies	Exclusivity
Business function specific software	1
Calculating machines and accessories	3
Computer printers	2
Computers	1
Content authoring and editing software	1
Finance accounting and enterprise resource planning ERP software	2
Industry specific software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.